

MARCHANTS

Sales & Lettings



For the attention of all viewers

Following the current concerns over Coronavirus, we want to assure you that we are doing everything in our power to keep our clients, staff and any person who may use our services safe and reassured. We have both staff and client policies now in place to try to prevent any possible spread of the outbreak. We would appreciate if you could please read this carefully and comply with these terms.

When making an appointment, we will ask you the following;

- Have you had any of the coronavirus symptoms within the last 7 days i.e. a high temperature, difficulty breathing, a cough, or been in self-isolation?
- Have you been in contact with anyone who has been diagnosed with Coronavirus or had symptoms?
- Have you travelled abroad within the last 14 days?

If you answered yes to any of the questions above, we will have to decline the opportunity to view any property until you are 14 days clear and symptom free.

If you have symptoms of the coronavirus or go into self-isolation between making the appointment and the set date, please make us aware beforehand so that we can notify the relevant parties.

Please note that we are unable to offer transport during this period

Providing you answer NO to any of the above questions;

When we are due to conduct a viewing or appointment with you at the property, please may we ask you to not touch any hard surfaces, soft furnishings or objects where at all possible, including doors, walls and worktops. If possible, please use hand sanitiser before entering the property to eliminate risk of contamination.



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